

The Wigley Group

Quality Policy

The Wigley Group comprises of Wigley Contracts (Barby) Ltd, Wigley Building & Development Ltd and Wigley Commercial Services Ltd. For the purpose of the company's quality management system (QMS), the scope is limited to Wigley Contracts (Barby) Ltd and Wigley Building and Development Ltd and therefore, where The Wigley Group is stated in any QMS documentation, it refers only to these two entities.

The Wigley Group is dedicated to ensuring that the applicable requirements of ISO 9001:2015 are fully implemented across the companies and that all members of staff and Board Members are committed to the processes and procedures that are in place to improve The Group's overall performance and provide a sound basis for sustainable development initiatives and continual improvement.

This commitment is demonstrated through:

- Providing adequate resources for the successful delivery and ongoing commitment to the standard
- Communicating the importance of the quality management system
- Leading in the everyday delivery of the requirements of the quality management system
- Ongoing promotion of continual improvement
- Taking accountability for the effectiveness of the QMS
- Promoting the process approach throughout The Group

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The quality management system, quality objectives and supporting documentation are developed in line with the Company objectives, ensuring synergy with the strategic direction and context of the organisation.

The Company objectives are:

1. To create long term relationships
2. To engage with our portfolio of occupiers
3. To engage and collaborate with our business partners
4. The constant pursuit of high standards
5. To deliver successful award winning projects that beat client expectations, in order to build a profitable and successful business that will provide employment over the long term

The Managing Director has overall responsibility for the delivery of the QMS in line with the requirements of ISO 9001:2015 across The Wigley Group and he, along with the other company directors have made a commitment to provide all resources (financial, time, training, support) to The Group in achieving the quality objectives set and to ensure that the requirements of the management system are integrated in to business processes. The Managing Director will ensure that the integrity of the QMS is maintained when changes to the management system are required due to audit findings as well as company changes.

Further information relating to the Quality Management System is available upon request from the Head of Compliance.